

Any problem that disrupts the ability of others to use the library will be handled immediately. Problems can range from behaviors that are simply annoying to behaviors that are illegal or dangerous.

Any behavior that disrupts the ability of customers to use library services, endangers public safety, or is illegal is considered problem behavior. The staff member who observes the problem behavior is responsible for taking action to stop the behavior, and, whenever possible, other coworkers are expected to lend support.

Behaviors are emphasized rather than the customers themselves.

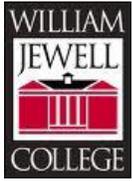
Eccentric Behavior

Neither eccentric nor unusual behavior due to mental problems are considered problem behaviors unless they are dangerous or violate the rights of others. Library staff will make the determination as to what behaviors constitute disruptive behaviors. If necessary, library staff will consult with campus security.

Disruptive Behaviors

The following behaviors are considered to be disruptive to library customers:

1. Creating a disturbance or behaving in a manner that interferes with normal use of the library (including but not limited to rowdiness, noise, and offensive behavior)
2. Harassing or threatening library staff members or customers
3. Smoking or using smokeless tobacco in the library
4. Possession or consumption of alcohol or illegal drugs in the library
5. Treating other customers without respect or dignity or behaving in an inappropriate or discourteous manner
6. Obscene or abusive language
7. Blocking or in any way interfering with the free movement of any person or persons
8. Carrying weapons of any sort by any individual except uniformed law enforcement officers
9. Soliciting or selling of any kind unless approved by a library employee



When the behavior of a customer violates library policy or constitutes a disruption which interferes with the use of the library by other customers or which interferes with a staff member's completion of his/her duties, the following progressive steps will be taken:

- a. The library staff member will issue a polite reminder of the libraries policies, asking the individual(s) to cease their disruptive behavior.
- b. If the disruptive behavior continues after the reminder, the staff member will contact Campus Security.
- c. Staff members reserve the right to involve the Vice President for Student Affairs at any point should they perceive a student to be in violation of the Standard of Conduct as outlined in the Student Handbook.